

### Dilpert Ferienwohnungen

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### 1. General

The present data privacy statement declares to which extent and for which purpose we store and process personal data. We follow the Bundesdatenschutzgesetz (BDSG), the Telemediengesetz (TMG), and the European General Data Protection Regulation (EU GDPR).

We take the confidentiality of your personal data seriously – also without having a data privacy officer. Your data will only be given to third parties with your explicit agreement.

In case of questions to our data privacy statement or in order to make use of your rights listed under 4) please contact us via telephone, mail or e-mail.

We herewith would like to make you aware of your right of complaint at a regulatory authority.

### 2. Personal Data

Under consideration of the principle for minimization of data we store and process your personal data only adapted to its purpose and limit the data to a level which is necessarily required for the processing.

Therefore, we collect and store the following data:

- Full name
- Company name (if necessary)
- Full address
- E-mail address(es)
- Telephone number(s)
- Data from your identification card and passport (if necessary)
- Bank account or credit card number (if necessary)

These data are exclusively stored and processed on servers and computers within the European Union.

### 3. Purpose of Personal Data Processing

We collect, store, process and use your personal data for the following purposes:

- Contacting within the acquisition and tendering process
- Creation of quotes, order confirmation, and invoices as well as further documents, which are required for the order fulfillment and the proper execution of the contract

- Contacting within the order fulfillment and fulfillment of the contract
- Contacting after the fulfillment of the contract (e.g. customer satisfaction survey)

We store and process your data only for other purposes if there are legal requirements to do so.

We delete your personal data in case of the withdrawal of your consent or in case the purpose for data collection and processing is discontinued.

### **4. Your Rights**

#### 4.1 Right of Information

You have the right to get information about your personal data stored by us, as well as the purpose for collection and processing it, the recipient of the data and the planned duration of the data, at any time and at no charge.

#### 4.2 Right of Correction

You have the right to demand immediate correction of your incorrect personal data. You may also ask for completion of your incomplete personal data under consideration of the purpose of data processing.

#### 4.3 Right of Deletion („Right to be forgotten“)

You have the right to demand immediate deletion of your personal data unless other legal requirements or the the proper business purpose require it.

#### 4.4 Right of Processing Limitation

You have the right, to demand the limited processing of your personal data unless other legal requirements or the the proper business purpose require it.

#### 4.5 Right of Data Transfer

You have the right to receive your personal data that you provided to us in a structured, common and machine-readable format to pass them to third parties.

### **5. Cookies**

Our website uses so-called ‚cookies‘, text files that are stored on your computer and that allow the analysis of your usage of our website. Information about your usage of this website generated by the cookie are also submitted to and stored on servers outside the European Union.

### 6. References, Links & Third-party Suppliers

#### 6.1 General

On our website we use services from third-party suppliers. Those can have own and different data protection policies.

Furthermore, our website contains links to third-party websites. We do not have any influence on the content of those 'external' websites. Therefore, we recommend that you familiarize yourself with their data protection policies.

#### 6.2 Google Analytics

Our website uses Google Analytics, a web analysis service by Google Inc. ('Google'). Google Analytics uses so-called 'cookies', text files that are stored on your computer and that allow the analysis of your usage of our website. Information about your usage of this website generated by the cookie are generally submitted to the USA and stored there. In case of activation of the IP anonymization on our website, Google will shorten your IP address when transferring it within the member states of the European Union or into other contracting states of the European Economic Area. Only in exceptional cases the full IP address is submitted to Google servers in the USA and shortened only there. On our instructions, Google will use this information to analyze your usage of our website, in order to create reports about the website activities and to fulfill further services for the website owner that are based on the usage of our website and of the internet. The IP address submitted by your browser for Google Analytics is not merged with other data from Google. You can prevent your browser from storing cookies by configuring the respective setting in your browser; however, we point out that in this case not all functionalities on our website can be used. In addition to that, you can prevent the capture of your data generated by the cookies and related to your usage of our website (incl. IP address) as well as the processing of these data by Google, by downloading and installing the following browser plug-in: <http://tools.google.com/dlpage/gaoptout>

Detailed information about terms of use and data protection can be found under [Google Analytics Terms](#) and [Google Analytics Overview](#). We point out that on our website Google Analytics was enhanced by the coding 'gat.\_anonymizeIp();' to allow an anonymized capture of IP addresses (so-called IP Masking).

#### 6.3 Google Maps

Our website uses a Google Maps plug-in for visualization of geographic information.

Google Maps is operated by Google Inc., located in 1600 Amphitheatre Parkway, Mountain View, CA 94043, USA. By using the Google Maps plug-in information about the usage of our website including your IP address is submitted to servers from Google in the USA and stored there.

By using our website and the Google Maps plug-in you agree with the respective Google terms of use. The terms of use from Google Maps can be found here:

[http://www.google.com/intl/de\\_de/help/terms\\_maps.html](http://www.google.com/intl/de_de/help/terms_maps.html)

Details can be found in the data protection center of [google.de](http://google.de):

Transparency and alternatives <http://www.google.de/intl/de/privacy/> as well as data privacy policy <http://www.google.de/intl/de/privacy/privacy-policy.html>

### 6.4 reCAPTCHA

For the protection of your requests via the contact form we use the service reCAPTCHA by Google Inc. (Google). The check serves to find out if the input is submitted by humans or misused by automated machines. The check includes the submission of the IP address and possibly further data required for the Google service reCAPTCHA to Google. For this purpose your input will be transferred to Google and reused there. Google will shorten your IP address when transferring it within the member states of the European Union or into other contracting states of the European Economic Area. Only in exceptional cases the full IP address is submitted to Google servers in the USA and shortened only there. On our instructions, Google will use this information to analyze your usage of this service. The IP address submitted for reCaptcha by your browser is not merged with other data from Google. For those data the deviating Google data protection policies apply. Further information about the data protection policies from Google can be found here: <https://www.google.com/intl/de/policies/privacy/>

### 6.5 Facebook Plug-In

Our website uses plug-ins from Facebook, which are marked with the Facebook logo or the 'Like' button. These plug-ins are operated by Facebook Inc., located in 1 Hacker Way, Menlo Park, CA 94025, USA.

By using our website and the Facebook plug-ins you agree with the respective Facebook terms of use. Information about the data policies at Facebook can be found here:

<http://de-de.facebook.com/policy.php>

May 01, 2018

David Dilpert, Dilpert Ferienwohnungen

#### **Right of Revocation**

You can revoke your agreement for processing and usage of your personal data at any time via mail or e-mail. The already processed data until your revocation remains unaffected.